JUVARE

Enterprise resilience solutions

EMResource

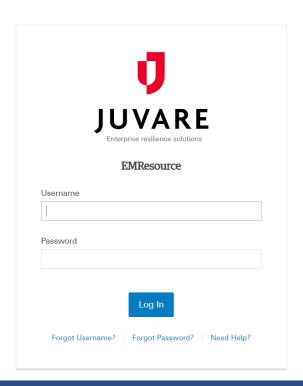# A Toolkit for Hospitals

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For questions or further assistance email:
HEOClogistics@azdhs.gov

Access EMResource: https://emresource.juvare.com/login
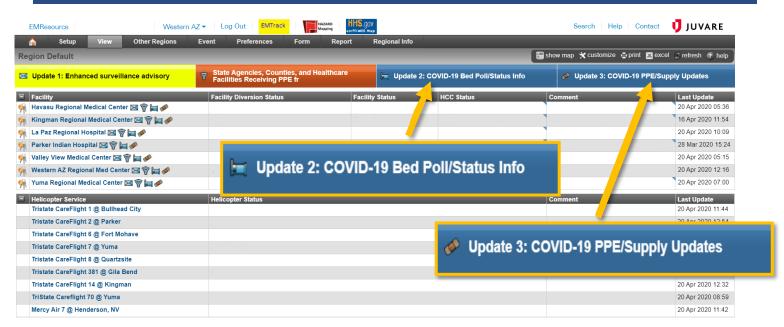
Report facility information everyday by 1200
Data is from 0600 previous day-0600 current day
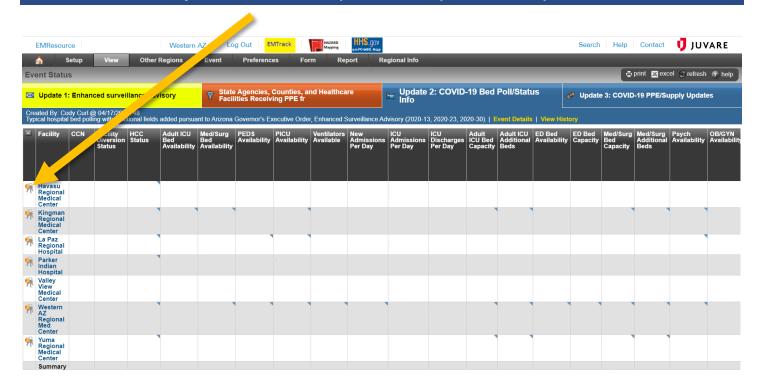
Step 1: Sign into EMResource Online Platform

Step 2: Click the blue banners to update facility information: COVID-19 Bed Poll/Status Info and COVID-19 PPE/Supply Updates

Select the statuses to update (unchecked ones will not be changed):

Facility Status

☐ **N:** CMS Certification Number, required for auto-submission to HHS.

☐ **Facility Diversion Status:** Facility Emergency Department diversion status.

☐ **HCC Status:** Incident Command status for the hospital.

Region Availability

☐ **Adult ICU Bed Availability:** Number of Adult ICU beds available (i.e. currently not in use and could be supported by staff). These can support critically ill or injured pati

☐ **Med/Surg Bed Availability:** Number of med/surg beds available (i.e. currently not in use and could be supported by staff). These are also thought of as ward beds.

☐ **PEDS Availability:** Number of PEDS beds available (i.e. currently not in use and could be supported by staff). These are ward beds for patients 21 years and younger.

☐ **PICU Availability:** Number of PICU beds available (i.e. currently not in use and could be supported by staff). These can support critically ill/injured patients, including ve younger.

☐ **Ventilators Available:** The number of ventilators available in the facility (i.e. currently not in use and could be supported by available staff).
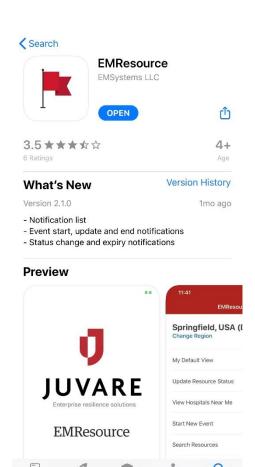
Bed Information

☐ **New Admissions Per Day:** Total number of new admissions per day.

☐ **ICU Admissions Per Day :** Total number of new ICU admissions per day.

Step 5: Once you check the box, enter in your facility's status for each

Facility Status

☐ **CCN:** CMS Certification Number, required for auto-submission [...]

☑ **Facility Diversion Status:** Facility Emergency [...] partment diversion status.

   ○ **Closed:** Indicates the ED has suffer[...] structural damage, loss of power, or an exposure threat that precludes transport of any patient to the ED. Please provide information on the status in the comments field.

   ○ **Divert:** Indicates [...] turation. Facility cannot accept ambulance patients; but, will continue to receive patients whose conditions may be adversely effected by transport to a further facility.

   ○ **C[...]** general warning of pending resource limitation or inability of the ED to accept specified types of EMS patients. Please provide information on the status in the comments field.

   ⦿ **Open:** Open to all patients.

   Comment:

☑ **HCC Status:** Incident Command status for the hospital.

   ○ **Not Activated**

   ○ **Virtually Activated**

   ⦿ **Partially Activated**

   ○ **Fully Activated**

   Comment:

Region Availability

☑ **Adult ICU Bed Availability:** Number of Adult ICU beds available (i.e. currently not in use and could be supported by staff). These can support critically ill or injured patients, including ventilator support.

Step 6: Once all information is entered, click save

Staffing

☐ **Staffed Inpatient and Outpatient beds:** Total number of all staffed inpatient and outpatient beds in your hospital, including all overflow and surge/expans[...] all ICU beds).

☐ **Direct Care Staff Total:** Total number of direct care staff per day.

☐ **ED Per Day Staff Call Out %:** Percentage of ED staff who have called out today.

☐ **Med/Surg Per Day Staff Call Out %:** Percentage of med/surg staff who called out today.

☑ **Total Per Day Staff Call Out %:** Total Percentage of staff who have called out today (this includes ICU, ED, Med/Surg, and all hospital departments).

   ⦿ **0-10%**

   ○ **11-20%**

   ○ **21-30%**

   ○ **30%+**

   Comment:

☑ **Staffing Issues?:** Is the facility currently having staffing issues that impacts your ability to provide adequate patient care?

   ○ **Yes**

   ⦿ **No**

   Comment:

Show A[...] atuses

[Save] [Cancel]

Search

EMResource
EMSystems LLC

OPEN

3.5 ★★★★☆
6 Ratings

4+
Age

What's New   Version History

Version 2.1.0   1mo ago

- Notification list
- Event start, update and end notifications
- Status change and expiry notifications

Preview

11:41

Springfield, USA (
Change Region

My Default View

Update Resource Status

View Hospitals Near Me

Start New Event

Search Resources

Today   Games   Apps   Arcade   Search

Step 1: Download the EMResource Mobile Application

JUVARE
Enterprise resilience solutions

WebEOC

Step 2: Sign into EMResource Mobile Application

Log In

By proceeding, you agree to Juvare's
Privacy Policy and Terms & Conditions.

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v2.0.1 (56)

EMResource

Central AZ
Change Region

My Default View >

Update Resource Status >

View Hospitals Near Me >

Start New Event >

Search Resources >

Edit quick links

Home   Views   Events   Notifications   More

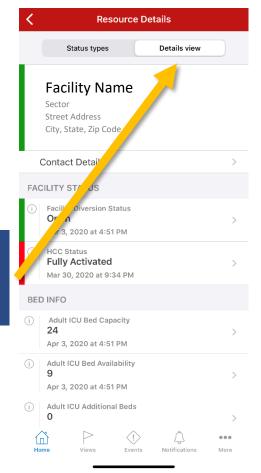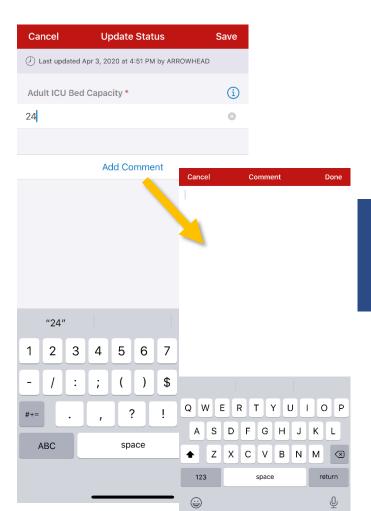**Step 3:** Make sure you are in the correct region then click "My Default View"

Step 4: Click "Details view" then scroll down through each status type and update by clicking on the status

Resource Details

Status types | Details view

Facility Name
Sector
Street Address
City, State, Zip Code

Contact Detail >

FACILITY STATUS

Facility Diversion Status
Open
Apr 3, 2020 at 4:51 PM >

HCC Status
Fully Activated
Mar 30, 2020 at 9:34 PM >

BED INFO

Adult ICU Bed Capacity
24
Apr 3, 2020 at 4:51 PM >

Adult ICU Bed Availability
9
Apr 3, 2020 at 4:51 PM >

Adult ICU Additional Beds
0 >

Home   Views   Events   Notifications   More

Cancel Update Status Save

Last updated Apr 3, 2020 at 4:51 PM by ARROWHEAD

Adult ICU Bed Capacity * ⓘ

24

Add Comment

Cancel Comment Done

Step 5: Enter in your facility's status

You have the option to add a comment within each status, if needed

"24"

| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| - | / | : | ; | (|) | $ |

#+= . , ? !

ABC space

Q W E R T Y U I O P
A S D F G H J K L
Z X C V B N M ⌫
123 space return

Cancel Update Status Save

Last updated Apr 3, 2020 at 4:51 PM by ARROWHEAD

Adult ICU Bed Capacity * ⓘ

24

Add Comment

Click the ⓘ for a description of the status

"24"

| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 0 |
| - | / | : | ; | (|) | $ | & | @ | " |

#+= . , ? ! ' ⌫

ABC space return

COVID-19 Bed Poll/Status Info

Facility Status

Values – Text
CCN: CMS Certification Number, required for auto-submission to HHS.

Values - Closed, Divert, Caution, Open
Facility Diversion Status: Facility Emergency Department diversion status.

Values - Not Activated, Virtually Activated, Partially Activated, Fully Activated
HCC Status: Incident Command status for the hospital.

Region Availability

Values – Text

Adult ICU Bed Availability: Number of Adult ICU beds available (i.e. currently not in use and could be supported by staff). These can support critically ill or injured patients, including ventilator support.

Med/Surg Bed Availability: Number of med/surg beds available (i.e. currently not in use and could be supported by staff). These are also thought of as ward beds.

PEDS Availability: Number of PEDS beds available (i.e. currently not in use and could be supported by staff). These are ward beds for patients 21 years and younger.

PICU Availability: Number of PICU beds available (i.e. currently not in use and could be supported by staff). These can support critically ill/injured patients, including ventilator support for patients 21 years and younger.

Ventilators Available: The number of ventilators available in the facility (i.e. currently not in use and could be supported by available staff).

Bed Information

Values – Numbers

All Hospital Beds: Total number of all inpatient and outpatient beds in your hospital, including all staffed, licensed, overflow, and med/surg beds used for inpatients and outpatients.

Hospital Inpatient Bed Occupancy: Total number of staffed inpatient beds that are occupied.

New Admissions Per Day: Total number of new admissions per day.

ICU Admissions Per Day : Total number of new ICU admissions per day.

ICU Discharges Per Day: Total number of ICU discharges per day

ICU Bed Occupancy: Total number of staffed inpatient ICU beds that are occupied.

Adult ICU Bed Capacity: Total number of Adult ICU beds (i.e. beds open + beds in use). These can support critically ill or injured patients, including ventilator support.

Adult ICU Additional Beds: Number of Adult ICU beds added to increase bed capacity pursuant to Executive Order 2020-16 "Increasing Hospital Capacity For COVID-19 Preparedness". NOTE: Hospitals are to expand their bed capacity by 50% by 04/24/2020. The first 25% is to be implemented by 04/10/2020.

ED Bed Availability: Number of ED beds available (i.e. currently not in use and could be supported by staff).

ED Bed Capacity: Total number of ED beds (i.e. beds open + beds in use).

Med/Surg Bed Capacity: Total number of med/surg beds (i.e. beds open + beds in use). These are also thought of as ward beds.

Med/Surg Additional Beds: Number of med/surg beds added to increase bed capacity pursuant to Executive Order 2020-16 "Increasing Hospital Capacity For COVID-19 Preparedness". NOTE: Hospitals are to expand their bed capacity by 50% by 04/24/2020. The first 25% is to be implemented by 04/10/2020.

Psych Availability: Number of psych beds available (i.e. currently not in use and could be supported by staff). These are ward beds in a closed/locked psychiatric unit or where a patient will be attended by a sitter.

OB/GYN Availability: Number of OB/GYN beds available (i.e. currently not in use and could be supported by staff).

OR Availability: An operating room that is equipped, staffed, and could be made available for patient care in a short period of time.

Other: Number of available beds (i.e. currently not in use and could be supported by staff) for other types of care.

Neg Flow: Beds provided with negative airflow, providing respiratory isolation. NOTE: This number may represent available beds included in the counts of other types.

Number of Holds: Number of holds in the facility.

Hospitalized 14+ Days: Number of COVID-19 positive or suspected positive patients currently hospitalized in an inpatient bed fourteen or more days after hospital admission due to a condition other than COVID-19

COVID-19 Bed Information
Values – Numbers

Intubations: Number of intubations performed per day for respiratory distress. NOTE: This number will include intubations for inpatient and ED COVID-19 positive patients or patients with suspected COVID-19 and all intubations unrelated to COVID-19.

Extubations: Total number of extubations/individuals weaned off of ventilators per day.

COVID-19 Positive Inpatients: Number of inpatient COVID-19 positive or suspected positive patients.

COVID-19 Positive Admissions Per Day: Total number of new COVID-19 positive or suspected positive admissions per day.

COVID-19 Positive ICU Admissions Per Day: Total number of new COVID-19 positive or suspected positive ICU admissions per day.

ICU Beds In Use by COVID-19 Patients: Number of ICU beds in use by COVID-19 positive or suspected positive patients.

COVID-19 Patients Seen in ED Per Day: Number of COVID-19 positive or suspected positive patients seen in the Emergency Department per day.

COVID-19 ED Overflow: Number of patients COVID-19 positive or suspected positive who currently are in the ED or any overflow location awaiting an inpatient bed.

COVID-19 ED Overflow and Ventilated: Number of patients COVID-19 positive or suspected positive who currently are in the ED or any overflow location awaiting an inpatient bed and on a mechanical ventilator.

COVID-19 Positive Discharges Per Day: Total number of COVID-19 positive or suspected positive patients discharged from the facility per day.

COVID-19 Positive ICU Discharges Per Day: Number of COVID-19 positive or suspected positive ICU discharges per day.

COVID-19 Mortality: Number of patients COVID-19 positive or suspected positive who died in the hospital, ED, or any overflow location on the date for which you are reporting.

Staffing

Values – Numbers
Staffed Inpatient and Outpatient beds: Total number of all staffed inpatient and outpatient beds in your hospital, including all overflow and surge/expansion beds used for inpatients and for outpatients (includes all ICU beds).

Direct Care Staff Total: Total number of direct care staff per day.

Values – 0-10%, 11-20%, 21-30%, 30%+
Adult ICU Per Day Staff Call Out %: Percentage of Adult ICU staff who have called out today.

ED Per Day Staff Call Out %: Percentage of ED staff who have called out today.

Med/Surg Per Day Staff Call Out %: Percentage of med/surg staff who called out today.

Total Per Day Staff Call Out %: Total Percentage of staff who have called out today (this includes ICU, ED, Med/Surg, and all hospital departments).

Values – Yes/No
Staffing Issues?: Is the facility currently having staffing issues that impacts your ability to provide adequate patient care?

COVID-19 PPE/Supply Updates

Ventilators

Values - Numbers

Ventilators In Use: Number of ventilators currently being used. NOTE: This number will include ventilators being used for COVID-19 positive patients or patients with suspected COVID-19.

Ventilators In Use for COVID-19: Number of ventilators in use by COVID-19 positive patients or patients with suspected COVID-19.

ECMOs In Use: Number of ECMOs in use.

ECMOs Available: Number of ECMOs available for use.

Services

Values - No Access, Limited Access, Full Access

Access to COVID-19 Laboratory Testing: Do you have access to COVID-19 laboratory testing?

Values - Unavailable, Limited Availability, Available

Lab Services: Current status of lab services, including blood cultures, chemistries, Gram stains, and hematology.

Radiology Services: Current status of radiology services, including CT, diagnostic, and ultrasound

Values – Yes/No

Triage Tent: Are triage tents being utilized at the facility?

PPE and Supplies

Values – 0 Days, 1-3 Days, 4-14 Days, 15-30 Days, 30+ Days; Numbers

Face Shield Inventory: Number of days of face shield inventory on hand:

Face Shield Estimation: Estimated number of face shields used per day

Goggle Inventory: Number of days of goggle inventory on hand:

Goggle Estimation: Estimated number of goggles used per day.

N95 Mask Inventory: Number of days of N95 mask inventory on hand:

N95 Mask Estimation: Estimated number of N95 masks used per day.

Surgical Mask Inventory: Number of days of surgical mask inventory on hand:

Surgical Mask Estimation: Estimated number of surgical masks used per day.

Surgical Gown Inventory: Number of days of surgical gown inventory on hand:

Surgical Gown Estimation: Estimated number of surgical gowns used per day.

Values - Yes/No

Hand Sanitizer Shortage?: Does the facility have a hand sanitizer shortage?

O2 Tank Shortage?: Does the facility have an O2 tank shortage?

Medication Shortage?: Does the facility have any medication shortages? (Please provide information on which medications in the comments field.)

IV Fluids Shortage?: Does the facility have an IV fluids shortage?